

# HOUSE RULES



## 1. Water Supply:

- Please note that the water from the borehole has been tested and is suitable for drinking purposes.
- We do however have a **limited supply of water. Please use it sparingly as we share the available water with the game.**

## 2. Gas Supply:

- Please use the gas sparingly as it is **very difficult** to obtain.
- Where possible please make use of the lapa fire.

## 3. Requirements BEFORE going to bed:

- Close all the blinds in the Main building, if there is a chance of rain.
- Please remove the fire pit logs from the fire and douse the logs with water.
- Place the half drum, located at the fire pit, over the coals. This will prevent fire spreading should a wind arise during the evening.
- Please extinguish all lights
- Please extinguish all the paraffin lamps in the Main building as well as the hurricane lamps situated around the fire pit.

## 4. Feeding Animals:

- Do not put food out or leave any food around the fire pit at night or during the day.
- **We do not** want to encourage wild animals to come into the camp at night as this is extremely dangerous to guests and will result in these animals being shot when they become too familiar with the camp.
- By feeding the wild animals, you will be signing their death warrant.

## 5. Drones:

- Please note that in order to preserve the natural tranquillity in the camp and not to disturb other guests and game, we ask you to please REFRAIN from flying drones in the camp.

**6. Bird Bath:**

- The bird bath is situated on the right-hand side of the Main building. Feel free to fill this with fresh water as often as possible in order to encourage the birds to drink.
- Please do not put any food out, only water for the birds.

**7. Hot Water System**

- Please note that the hot water system to the Main building/Kitchen is by solar. It is possible that with excess usage in the evenings, there will not be much hot water in the mornings.

**8. Hot Water to the Bedrooms/Tents**

- The hot water to the tents is by donkey "boiler".
- The camp staff will ensure there is sufficient fire under these hot water boilers for guest use both in the evenings and in the mornings.
- Please refrain from putting logs into the boiler as this creates a fire risk at night.

**9. Breakages:**

- Please report all breakages to the management.

**10. Smoking**

- No smoking is allowed in the Tents or in the Main building.

**11. Noise/Disturbance**

- Please refrain from excessive noise or disturbance which might upset other guests in the camp.

**12. General fire precautions**

Fire is a very real danger during the dry season and guests are to take extra special precautions during this time.

- Burning cigarette butts must be properly extinguished before being deposited into the appropriate receptacle.
- Guests are to ensure the fire in the Boma area is covered with the drum supplied before retrieving to bed or when finished with the fire.
- Fires are only allowed in the designated areas in the camps and camp attendants will take care of all your fire requirements. Open fires are prohibited in the dry season.
- Any smoke or sign of fire to be reported to Camp attendants and to be signalled by one LONG BLAST by horns in the tents or by whistles.
- The Fire Assembly point is as follows:  
South Camp: In the open area behind the back of Tent S1.  
North Camp: Open area behind Guide Tent and Tent N2.
- Fire extinguishers are situated at the side of the bed of each tent as well as in the Main building and staff accommodation.
- In the event of a fire, please raise the alarm immediately on the whistles or horn provided throughout the camp and summon the staff as quickly as possible in order to assist.
- In the event of a fire in the kitchen, please use the fire blanket situated above the stove immediately.
- Please turn off the gas bottle outside the kitchen should a fire occur.
- During the winter months there is a very high fire risk throughout the National Park. Guests need to ensure that their cigarettes are properly extinguished when travelling anywhere in Hwange as fire is an enormous risk to all the wildlife and should be prevented at all cost.
- Should guests see a fire anywhere within the Park area, immediately notify National Park staff, or our staff at Kapula, so that it can be attended to.

### 13. Park Rules

- The National Park rules for guests should be strictly obeyed at all times.

### 14. Wild Animals

- Please note that wild animals roam freely throughout the camp, day & night.
- **Guests should use extra caution when walking around the camp to ensure that there's no conflict with the wild animals.**
- Should guests have problems with any of the animals, please use the whistle or horn provided to summon staff and to advise other guests of the potential problem.
- Please close all the tent doors when leaving the tents.

- We have lions and other predators visiting the camp regularly, so please take advise from the Camp Attendants if lions are in the vicinity.
- Please ensure that you keep a very good lookout when walking around the camp during the day and especially at night. Guests **must** drive to Tents N1 and N2 at night. Guests must be very careful when walking to Tents N3 and N4 at night and if in doubt must drive to the tent entrance.

#### 15. No Walking

- It is **STRICTLY FORBIDDEN** to walk outside the immediate area of Kapula camp as this is not allowed by “National Parks” and is **EXTREMELY DANGEROUS**.
- Guests must drive from the North Camp Main Building to Tents N1 and N2 at night.

#### 16. Liability / Indemnity

- Kapula Camp accepts NO LIABILITY for ANY deaths, injuries, illness, pregnancy and damage of ANY kind sustained or suffered by any person, or any loss and/or damage to any property occurring directly/indirectly from a visit to Kapula whatsoever.

#### 17. Trip Advisor

- Please be so kind as to post your comments on Trip Advisor and in the Visitor's book.

#### 18. Staff Duties

The Staff are there to make your stay as enjoyable as possible and will be happy to assist where necessary.

The Camp attendants' duties are as follows:

- Clean bedrooms and make beds daily
- Clean Main Building
- Wash up all dirty dishes during the day
- Make fire in the boilers and in the designated fire pit
- Attend to general cleanliness and maintenance of the camp and its surroundings

**19. Water Trough in front of the Camp**

- The Camp attendant will fill the water trough once a day ONLY.
- Kapula has a limited supply of water from the borehole and as a result the available water must be shared between camp occupants and the wildlife.
- Should guests not use the water sensibly there will be limited water available for the wildlife.

**20. Kapula has a Satphone**

- Kapula has a satphone for emergency use by guests chargeable at USD \$5 per minute.

**21. Game Drives**

- During game drives other than to Masuma Dam, please advise the staff so that they know where you are going in case you need assistance, especially only one vehicle.
- Staff can also advise you on road conditions.

***Thank You for visiting and have a Wonderful Stay!***